

# FOUNTAIN B&B AND INN

## House Rules

Unless you are given other House Rules, at the property, which contradict any of the points below the following will apply.

If you wish to discuss any of these House Rules please contact us more than 7 days prior to your arrival so you have time to cancel your booking without penalty if an agreement cannot be reached.

## General Rules

We operate under a “You break it, you pay for it” policy; effectively any damaged caused will be charged to you including reasonable costs for labour.

This includes stains to carpets, curtains, sofas etc. and also applies to public areas as well as your room/apartment.

Guests are respectfully requested that no shoes or boots, wet or muddy will be allowed in the bedrooms. Facilities are provided to leave them outside the rooms.

If a room requires a deep clean for any reason a £100 charge can be applied. This would be required if the mess caused by your stay is well in excess of what is normally expected.

Smoking in Hotel/B&B rooms in the UK is illegal, this also applies to e-cigarettes and similar electronic devices. A charge of £50 may be applied to clean the room and remove the smell.

Vehicles must not be left at the B&B at any point other than during your stay without direct permission from owner.

If this does occur the parking charges are £20 a day.

Throughout the duration of your stay the properties standard parking charges apply. (No charge)

Any drug use or illegal activity will be reported to the police and the management reserve the right to ask you to leave the hotel without any refund of any fees paid.

Early check in or late check out will be charged at £5 per hour, unless otherwise agreed.

Lost sets of keys will be charged at £10 per set.

If you arrive after or before the check in times the owner/manager has the right to refuse access until the specified time.

If you plan on arriving early or late, please contact the property in advance.

Pets are not allowed.